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Exam : 67200T

Title : Administering Avaya IP
Office Platform R11
Specialized

Version : DEMO

1.What are the benefits of correctly administering incoming call routes in a web management system?

- A. Enhanced user experience
- B. Decreased operational costs
- C. Increased traffic to the website
- D. Simplified compliance with regulations

Answer: AB

2.Which outcomes are associated with well-managed incoming call routes and short codes? (Choose Two)

- A. Improved customer satisfaction
- B. Reduced need for IT support
- C. Increased operational efficiency
- D. Enhanced graphic design of web interfaces

Answer: AC

3.What is the primary purpose of configuring short codes in Avaya IP Office?

- A. To manage call queues
- B. To define user rights
- C. To create speed dials and feature access codes
- D. To route incoming calls

Answer: C

4.What is the impact of user configuration errors in a web management system?

- A. Increased marketing effectiveness
- B. Unintended access breaches
- C. Enhanced data analytics
- D. Inaccurate reporting of system usage

Answer: BD

5.Which type of group can be used for distributing incoming calls evenly among members?

- A. Sequential Group
- B. Collective Group
- C. Rotary Group
- D. Hunt Group

Answer: D